# Coronavirus [COVID-19] Resources For Individuals

**Overview**

The following is a collection of resources that can possibly be used to help individuals weather the economic storm that is brewing around the Coronavirus [COVID-19] crisis. These are not resources to help protect yourself from the virus itself, for that we recommend that you follow the guidelines from the CDC.

**INDIVIDUAL RESOURCES:**

* You can apply for **Reemployment Assistance** (formerly known as unemployment compensation) if you were [working in Florida](http://www.floridajobs.org/docs/default-source/ra-dua-documentation/dua-faqs-3-17-20-updates.pdf?sfvrsn=805543b0_4) and are now:
* Quarantined by a medical professional or a government agency.
* Laid off or sent home without pay for an extended period of time because of the COVID-19 pandemic.
* Caring for an immediate family member who is diagnosed with COVID-19 and can’t work.

To learn more about the program and how you can apply online, visit <http://www.floridajobs.org/Reemployment-Assistance-Service-Center/reemployment-assistance/claimants>

* **Feeding South Florida** has launched a [COVID-19 Response Fund](https://feedingsouthflorida.org/covid19/) to help support those in need during the novel coronavirus pandemic. The nonprofit serves Miami-Dade, Broward, Palm Beach and Monroe County and provides “direct-service programs” including benefits application assistance, access to its food pantry and home delivery for qualified individuals.

Those who require assistance can visit [feedingsouthflorida.org/benefits-emergency-services/](https://feedingsouthflorida.org/benefits-emergency-services/) to apply.

* **Catholic Charities of the Archdiocese of Miami** says it’s talking with local and state government to see where aid is needed and is recommending people stay in contact with their local parishes through the website and social media for updates.

The Archdiocese says its “elderly service” program is still providing meals to those in need who are 60 or older, live independently in their homes and are [registered with the program](https://www.miamiherald.com/news/coronavirus/www.ccadm.org/congregate-meals/). Instead of serving the food at its 12 senior centers across South Florida, employees are delivering [meals to homes.](https://www.miamiarch.org/CatholicDiocese.php?op=Article_elderly-services-moves-to-mobile-meal-delivery-amid-pandemic)

* As of Wednesday, **Jewish Community Services** JCS Kosher Food Bank in North Miami Beach remains open. The food bank, which helps [provide kosher meals](https://jcsfl.org/programs/kosher-food-bank/), is by appointment only to keep the privacy of its visitors. Those who are interested should call 305-576-6550 to apply.

The Federation says it’s also looking for healthy volunteers to assist in delivering groceries or medical supplies to members of the community who are at higher risk of falling ill such as senior citizens or are homebound. Those interested in volunteering can email [Volunteer@gmjf.org](mailto:Volunteer@gmjf.org).

* **Farm Share** is hosting several drive-thru only food drives in South Florida to help during the COVID-19 shutdown. To get food, attendees must arrive at the locations in a vehicle that has a trunk or cargo bed. The nonprofit says it expects to feed more than 500 families at the following events:

▪ March 24 — 10 a.m. to 1 p.m. at Joseph’s Storehouse, 2961-2967 NW 27th St. Building 12 in Lauderdale Lakes

▪ March 25 — 10 a.m. to 1 p.m. at Ark of the City, 6100 NW Second Ave.

The nonprofit says it’s looking to partner with individuals, corporations or municipalities to host additional food drives. Anyone who is interested in donating or partnering with Farm Share is asked to visit [http://farmshare.org](http://farmshare.org/) for more information.

**I’M AN ESSENTIAL EMPLOYEE DURING COVID-19. WHERE CAN I DROP OFF MY CHILD?**

Select **YMCA’s** in both Miami-Dade and Broward will be [providing child care services](https://www.miamiherald.com/news/coronavirus/article241228761.html) for kids of first responders, healthcare workers as well as city and county staffers. Some YMCA’s have a broader criteria.

To find a YMCA near you and to learn more about the program, visit <https://ymcasouthflorida.org/schools-out/>

* **JWorks Miami** has moved operations online to continue helping Jewish job-seekers in [Miami-Dade County find a job](https://jewishmiami.org/resources/job_services/). The program helps residents develop resumes and cover letters, hosts mock interviews (which will be online during the COVID-19 outbreak), and network with potential employers. The program is free to job seekers and employers through a partnership between the Greater Miami Jewish Federation and Jewish Community Services of South Florida.

To learn more, visit [jewishmiami.org/jworks/](https://jewishmiami.org/jworks/)

* <https://www.multifunding.com/team/ami-kassar/>
* <http://floridasbdc.org/disaster/>

**Tax Day now July 15: Treasury, IRS extend filing deadline and federal tax payments regardless of amount owed**

IR-2020-58, March 21, 2020

WASHINGTON — The Treasury Department and Internal Revenue Service announced today that the federal income tax filing due date is automatically extended from April 15, 2020, to July 15, 2020.

Taxpayers can also defer federal income tax payments due on April 15, 2020, to July 15, 2020, without penalties and interest, regardless of the amount owed. This deferment applies to all taxpayers, including individuals, trusts and estates, corporations and other non-corporate tax filers as well as those who pay self-employment tax.

Taxpayers do not need to file any additional forms or call the IRS to qualify for this automatic federal tax filing and payment relief. Individual taxpayers who need additional time to file beyond the July 15 deadline, can request a filing extension by filing Form 4868 through their tax professional, tax software or using the Free File link on IRS.gov. Businesses who need additional time must file Form 7004.

The IRS urges taxpayers who are due a refund to file as soon as possible. Most tax refunds are still being issued within 21 days.

**MORTGAGE HELP FOR HOMEOWNERS IMPACTED BY THE CORONAVIRUS**

Fannie Mae, Freddie Mac (the Enterprises) and the Federal Home Loan Banks are taking steps to help people who have been impacted by the coronavirus. If your ability to pay your mortgage is impacted, and your loan is owned by Fannie Mae or Freddie Mac, you may be eligible to delay making your monthly mortgage payments for a temporary period, during which:

* You won’t incur late fees.
* You won’t have delinquencies reported to the credit bureaus.
* Foreclosure and other legal proceedings will be suspended

If you have trouble catching up at the end of this temporary relief period, additional assistance may be available. You can work with your servicer to resume making a mortgage payment. Or if you need additional assistance, you can work with your servicer on other foreclosure prevention options to keep your home.

Contact your mortgage servicer (the company where you send your monthly payments) as soon as possible to let them know about your current circumstances. The telephone number and mailing address of your mortgage servicer should be listed on your monthly mortgage statement.

* **Florida’s Department of Economic Opportunity** is also encouraging business owners to complete the Business Damage Assessment Survey to help officials determine what the best recovery resources for businesses are. To fill out the survey, visit [floridadisaster.biz/BusinessDamageAssessments](https://floridadisaster.biz/BusinessDamageAssessments).

Florida Agriculture Commissioner Nikki Fried has activated the **Summer BreakSpot** website because 71.9 percent of students in Florida public schools receive free or reduced lunches. The program has 934 sites across the state that serve [meals to school age children](https://www.miamiherald.com/news/local/education/article241213466.html). The program is expected to start in Miami-Dade and Palm Beach counties on March 23. It starts March 20 in Broward. To learn more, visit [summerbreakspot.freshfromflorida.com/](https://summerbreakspot.freshfromflorida.com/)

* **FPL:** has also implemented the same policies that we do during major crisis events and are suspending electrical disconnections, providing payment extensions and waiving certain late payment fees for customers in a hardship situation. Challenging times call for exceptional measures, and FPL is here to support our customers most in need.
* **FPL** is also supporting communities throughout the state through our charitable foundation and, for those who can afford or want to help others who may need assistance, we encourage you to make a donation to our [Care To Share®](http://t.noreply.fpl.com/r/?id=h132535d,7602ff,77658&cid=MC20EN059&bid=20075357) program. A gift of electricity can make a massive difference in someone’s life, especially during this challenging time. All contributions are distributed to the communities that we serve through a network of nonprofit human-service agencies, and there are no administrative fees so every dollar you donate truly makes a difference and may be tax-deductible.

Facebook Small Business 100 Million Grant Program currently getting set up

<https://www.facebook.com/business/boost/grants>

**Utilities:**

* **Xfinity** and **AT&T** have opened up Wifi hotspots across the country for the next 60 days so everyone can have access to the Internet for free, including non-customers. To find a hotspot near you visit [wifi.xfinity.com](https://wifi.xfinity.com/) and [att.com/support/article/wireless/KM1103818/](https://www.att.com/support/article/wireless/KM1103818/)
* **Verizon** and **Xfinity** have also agreed to [waive late fees](https://www.verizon.com/about/news/update-verizon-serve-customers-covid-19) and not terminate the service of any customer who can’t pay their bill because of the novel coronavirus pandemic.
* **AT&T** has also promised to waive late fees and [not terminate the service](https://about.att.com/pages/COVID-19.html) of any wireless, home phone or broadband residential or small business customer who is unable to pay their bills because of the novel coronavirus pandemic. It's also giving unlimited internet data to its home internet wireless and fixed internet customers.
* **T-Mobile** is giving all current T-Mobile and Metro by T-Mobile customers [unlimited data for the next 60 days](https://www.t-mobile.com/brand/ongoing-updates-covid-19) (excluding roaming), an additional 20GB of mobile hotspot/tethering service, and free international calling to any country listed as a Level 3 during the pandemic. As of Wednesday, the CDC lists the following [countries as Level 3](https://www.cdc.gov/coronavirus/2019-ncov/travelers/map-and-travel-notices.html): China, Iran, South Korea and most European countries, including the United Kingdom and Ireland.

T-mobile says its also working to provide customers extra free data up to 5GB per month over the next two months for its Lifeline customers.

Hope in Uncertain Times started 3/23/2020 Deepak and Oprah <https://chopracentermeditation.com/experience>

**CRISIS INTERVENTION HOTLINES TO KNOW DURING COVID-19 OUTBREAK**

Call **211** for help in connecting to the various [health and human resources](http://www.miamidade.gov/assistance/crisis_intervention_hotlines.asp) available in Miami-Dade and Monroe counties, including food banks, financial assistance and domestic violence hotlines.The24-hour helpline provides information in English, Spanish and Creole. Remember, for emergencies, call 911.

You can also call **211 in Broward County** for help [finding food](http://211-broward.org/service/), housing, healthcare, senior services, child care, and additional services.

**Greater Miami Jewish Federation Emergency Hotline** for [emergency counseling](https://jewishmiami.org/news/federation/help-mar18/), financial aid, food, domestic abuse assistance and other services — 305-576-6550

**Department of Children and Families** — 305-377-5773

**Elder HelpLine** (8:00a.m. - 5:00p.m.) — 305-670-4357

[Florida Department of Health Covid-19 Website](https://nam04.safelinks.protection.outlook.com/?url=http%3A%2F%2Fr20.rs6.net%2Ftn.jsp%3Ff%3D001hThTWcphC-v09iJBtO7hKd8ksPAaH6HlP93Y6Q49-dhUXc2ZftDOG8KWiGTmGo5SDFEIfaxaj-u47zujLWRA_w_X-Q30LXTNXoeS2xcvJxi5XuXluRgY7at9z4xGzAwKLKzXVh0_Awi7zppiHLM2AAYgdhLEKNUX8wUK4-f5NyFU6DEDd0ABqcOtJhu0faS0BoYPFEZLknM%3D%26c%3DqFS4z2xVz4Kk5SGPxTcwCz-OFViQLfUHasYNvvziWUB9gigsvM31pw%3D%3D%26ch%3DnrSibtbn3O4zPqkJcYlICpdMVfY3GO6TR4HehBPmag8mAUNqqLo9Kg%3D%3D&data=02%7C01%7Cstaceyp1%40usf.edu%7C7abd9ec3c9884e2e4a1d08d7c5d3695f%7C741bf7dee2e546df8d6782607df9deaa%7C0%7C0%7C637195384146536964&sdata=mCo%2FB%2FcSw3RTxSD6PCbscVJkDEwT7c%2F8I8DiPXiKC0s%3D&reserved=0)

Information and guidance regarding COVID-19 in Florida.

For questions related to COVID-19 in Florida, individuals and businesses can contact the Florida Department of Health dedicated COVID-19 Call Center by calling (866) 779-6121. The Call Center is available 24 hours a day. Inquiries may also be emailed to [COVID-19@flhealth.gov](mailto:COVID-19@flhealth.gov).

[Short Time Compensation Program for Employees | Florida Department of Economic Opportunity](http://floridajobs.org/office-directory/division-of-workforce-services/reemployment-assistance-programs/short-time-compensation-program-for-employees)

**AARP CEO on AARP’s Response to the Coronavirus**

AARP CEO Jo Ann Jenkins gives a statement on AARP’s response to the coronavirus and resources available to the 50-plus community.

<https://videos.aarp.org/detail/videos/most-recent/video/6143562294001/aarp-ceo-on-aarp%E2%80%99s-response-to-the-coronavirus?autoStart=true&cmp=EMC-DSO-NLC-RSS-STUDIOS--CTRL-032320-P1-4454640&ET_CID=4454640&ET_RID=7379212&encparam=rOmlBZdLFE7GVrr8bWJYvn2FLRhpQecn%2fC71xCAaaM8%3d>